

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re REISSUE PATENT APPLICATION of

Atty. Ref: 36-1049

YATES et al.

Reissue of Patent No. 6,330,586

Granted: December 11, 2001

For: **RECONFIGURABLE SERVICE PROVISION VIA A
COMMUNICATION NETWORK**

Mail Stop Reissue

Commissioner of Patents

P.O. Box 1450

Alexandria, VA 22313-1450

December 11, 2003

Sir:

PRELIMINARY AMENDMENT

Please enter the following amendments prior to examination.

IN THE CLAIMS:

Amend the claims as follows.

1. (Amended) A service provision system, for providing services to a user by means of one or more communications network(s),

wherein the service provision system comprises intelligent software agents in a computing environment, which agents co-operate to provide access to services for a system user by invoking and running executable code, or code to be interpreted,

wherein at least one agent is a reconfigurable agent and comprises an input for user information, and further comprises or has access to a plurality of different software